

ABB MEASUREMENT & ANALYTICS | SERVICE INSTRUCTION

AO2000

Continuous gas analyzer Limited lifetime warranty



A comprehensive lifetime warranty from Analytical Service

Measurement made easy

Comprehensive waranty for AO2000 analyzer

Warrranty overview

ABB offers a comprehensive extended warranty program along with a limited lifetime warranty for the AO2000 analyzer when commissioned and maintained by a certified ABB technician.

- ABB warranty is extended one-year when the AO2000 is commissioned by a certified ABB technician.
- Limited lifetime warranty option extends the warranty one additional year for each year annual maintenance contract is renewed.
- Bi-annual preventative maintenance (PM) service purchased will activate the lifetime warranty.
- Each subsequent year, if the ABB bi-annual maintenance contract is renewed, the limited warranty will be extended.

Benefit of extended warranty

- Electronics and other non-consumables included at no charge as determined by ABB field service engineer. Exceptions outlined in ABB terms and conditions limited warranty section.
- 10% discount on ABB current standard service rates for analytics (not applicable to PM pricing above).

- 10% discount of all consumable items not covered under extended warranty
- Software updates and any enhancements recommended by the factory will be performed during PM visits.
- Pro-active preventative maintenance has proven to increase analyzer uptime and reduction in overall customer costs.
- Cost-of-ownership is known and customers can easily budget this operations cost thus reducing capital expenditures and surprise cost impact to the business.
- ABB providing recommendations based on our process and product knowledge that will allow customers to take advantage of new products and enhancements throughout the lifecycle of the product.

Optional PM services available

 ABB-manufactured sample gas cooler unit (SCC-C), sample gas feed unit (SCC-F) and sample probe.